



Netac iMuz (C700)


User's Manual



ShenZhen Netac Technology Co., Ltd.

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Remark

Preservation

- Please avoid putting iMuz in the burning sun or dust.
- Please avoid dropping or subjecting iMuz to any hard impact.
- Please prevent liquid or eyewinker to enter into iMuz.

Cleanliness

- Please avoid use volatile gasoline, diluent or any chemical to clean surface of iMuz.
- Please do not use wet cloth to clean iMuz and accessories.
- Please disconnect iMuz from computer before maintaining or cleaning iMuz.

Usage

- Please do not use wet hand to plug/unplug or contact iMuz for preventing electric shock or damage.
- Please do not unplug iMuz from computer when it is connecting with computer and transmitting data, otherwise iMuz or the data may be damaged.
- iMuz use FAT32 file format, please select FAT32 when formatting iMuz at Windows Operating System. If you select NTFS format or others, the firmware would be damaged and iMuz would be not **power on**.
- You can use iMuz as Removable Hard Disk. After iMuz was partitioned, iMuz can only identify the tracks stored in first section that it is set as main section while playing.
- Please do not copy the tracks into system folders, otherwise these tracks would not be identified while playing.
- Please do not unplug the LINE-IN Cable during LINE-IN recording, which would influence preservation of the recording file.
- Please sure there must be 200MB space at least in iMuz before recording, otherwise recording can not be progressed.

Others

- Windows 98 mentioned in this user's manual refers to the first and the second edition of Windows 98.
- Files or data stored in iMuz cannot completely avoid being destroyed or lost due to improper use or other reasons. Please backup files and data when necessary.
- iMuz is not guaranteed to work properly on all computers. Netac Technology Co., Ltd. is not responsible for any loss arising out of using iMuz. The governing laws for this product are laws of the People's Republic of China.

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1. iMuz Introduction



Thanks for you purchasing Netac iMuz (model: C700). iMuz combine perfectly digital music playing function in base of removable hard disk. iMuz can play MP3/WMA /OGG files, and support FM radio listening and FM/MIC/LINE-IN recording.

1.1 Package Checklist

iMuz package includes the following items, please check it:



iMuz



User's Guide and Quick & Easy Use Guide



LINE-IN Cable



Mini-USB Cable



AC Power Adapter



Remote Controller



Earphone



Installation CD



Carrying Case

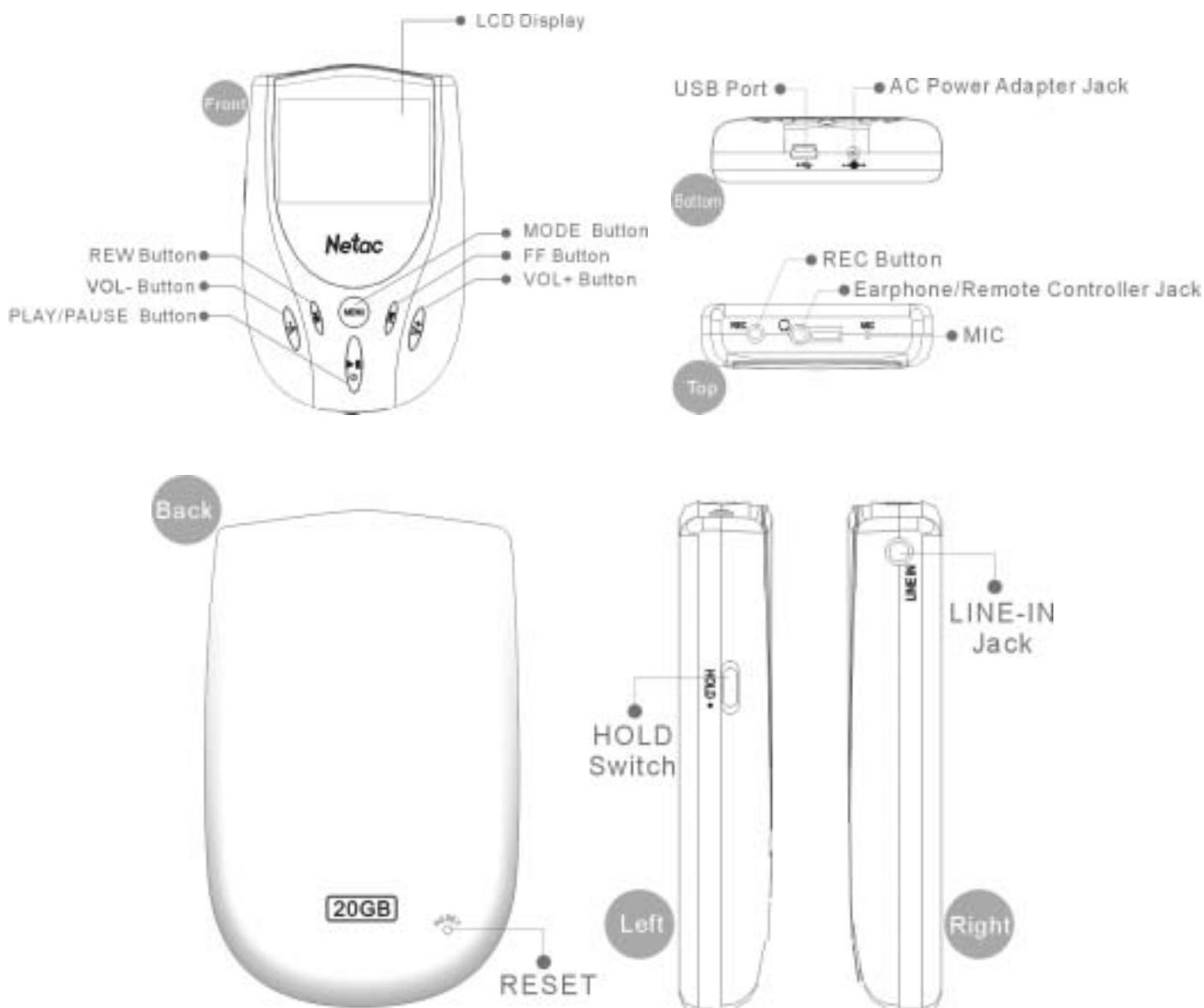


Guarantee Card

1.2 Features

- High definition array LCD with indigo blue backlight
- Support Remote Controller function
- Prevent effectively wrong operation with button lock
- Stereo output
- Support MP3, WMA and OGG music files
- With multiple Play Mode & Sound Mode
- Lyric shows while track is playing
- Support auto play when power on
- Support user-defined play-list
- With track search
- Support English, Traditional & Simplified Chinese Fonts
- Build-in FM receiver, support automatic & manual search channel
- Support MIC, FM, LINE-IN recording
- Built-in Mini USB port, compatible USB Specifications 2.0/1.1/1.0
- Build-in 1.8 inch Hard Disk, no driver installation required (except on Windows 98)
- Update firmware through copying file to removable hard disk
- Playing time is approximately 15 hours with an rechargeable lithium battery

1.3 Name of Parts



1.4 System Requirement

- IBM Compatible PC, Notebook with USB port
- Windows 98/Me/2000/XP/Server 2003, Mac OS 9.x/X
- USB Specifications 2.0/1.1/1.0

1.5 Specifications

| Sorts | Items | Description |
|---------|---------------------------|--|
| Display | Screen | High definition array LCD with indigo blue backlight (160X105 lattice) |
| Audio | Stereo | Stereo |
| | Earphone Output Frequency | 50Hz ~ 15KHz |
| | Earphone Output Power | 10mW + 10mW , 28 Ohm |
| | SNR | 90dB |
| | Distortion Degree | 0.03% |

| | | |
|---------------------|-----------------------|---|
| Music | Support ed File Types | MPEG1, 2, 2.5 Layer3 (8~320Kbps, VBR), WMA (8~192Kbps), OGG (8~320Kbps) |
| | ID3 Tag | Ver1.0/1.1/2.0 |
| | EQ | NORMAL, ROCK, CLASSIC, JAZZ, U-BASS, USER |
| | Repeat | ALL, SINGLE, DIR, SUB DIR, SHUFFLE |
| | Music Management | Play-list (M3U, BMK) |
| Recording | Recording Format | MP3 (32~320Kbps , 44.1KHz) |
| | Recording Bit Rate | MIC (32~128Kbps) LINE-IN / FM (64~320 Kbps) |
| F M | Frequency Bound | World(87.5 ~ 108 MHz), Japan (76 ~ 108MHz) |
| | SNR | 90dB |
| | Receiving Mode | Stereo, Mono |
| Power Supply | AC Adapter | Input: AC 110 ~ 240V; Output: DC 5V, 2A |
| | Battery | Rechargeable Lithium Battery, 1400mAh, 3.7V |
| | Charge Time | Fast: 3 ~ 4 Hours; Normal: 8 Hours |
| Play Time | MP3/WMA/OGG | Above 15 Hours |
| Others | Dimension | 106.73mm X 67.48mm X 18.70mm |
| | Weight | 168g |
| | Capacity | 20GB |
| | Memory | 32MB |
| | Working Temperature | 0 ~60 |

2. Preparation

2.1 Battery Charge

Please connect **AC** power adapter with computer to charge for battery.

Normally, battery charge needs 8 hours, but 3~4 hours if you set "FAST CHARGE". (Please refer to "4.6.7 SYSTEM" for details.)

If you want to check the charge status, please hold PLAY/PAUSE button to power on iMuz, and a battery icon would appear on top left corner of LCD to indicate. The chargeable icon would twinkle ceaselessly while charging. The battery level icon indicates how much battery life is left after charging.



Note: You can still use iMuz to progress operation like as playing track, listening to FM radio, recording or setting during battery charging.

2.2 Connecting with Computer

2.2.1 Driver Installation

Please install driver on Windows 98 before using iMuz. The installation processes are as the following:

- 1) Boot your system to Windows 98.

- 2) Insert the installation CD into the CD-ROM driver.
- 3) Connect iMuz with computer, the system would find an USB device automatically. "Add New Hardware Wizard" dialog appears, click "Next" to continue.



- 4) Please select "Search for the best driver for your device. (Recommended)", and click "Next" to continue.



- 5) Wizard shows where to locate iMuz driver. Only select "CD-ROM drive", and click "Next" to continue.

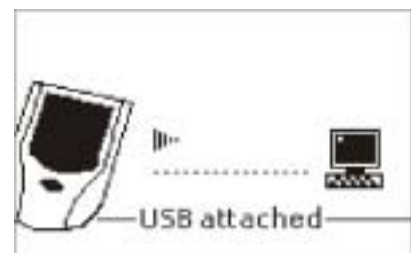



- 6) System would automatically detect the driver. Please click “Next” in the following steps and click “Finish” in the last step to finish the installation.

2.2.2 Connecting

- 1) Press PLAY/PAUSE button to power on iMuz, then connect it and the computer with a USB cable.

- 2) “USB attached” would appear to prompt status after iMuz connected with computer successfully.



- 3) Double click “My Computer”, you would find a new icon named “Removable Disk”, representing iMuz. A new icon  would display at the taskbar on Windows Me/2000/XP/Server 2003, representing iMuz.

2.2.3 Data Transfer

- 1) Now you can copy the files what you need to iMuz like using traditional floppy disk or hard disk, and edit the files in iMuz.
- 2) Please do not disconnect iMuz with computer during data transferring between iMuz and computer, otherwise the data would lose.

2.2.4 Disconnecting

- 1) To disconnect iMuz from computer, please refer to the following methods according to your Operating System:
 - Windows 98: you can disconnect iMuz from computer when the data transferring finished.
 - Windows Me/2000/XP/Server 2003: Click the icon at the taskbar with the left-key of mouse after the data transferring finished, then disconnect iMuz from computer according to prompt.

2) iMuz would be power off automatically after disconnecting from computer safely.

3. Usage

3.1 Basic Operation

3.1.1 Power On/Off



iMuz would enter MUSIC mode automatically after power on. iMuz would play the track that it is playing before power off last time automatically, if you set "AUTO PLAY". (Please refer to "4.6.7 SYSTEM" for details)



If you set "POWER OFF", iMuz would power off automatically when the stop time exceeds the setup time. (Please refer to "4.6.7 SYSTEM" for details)

Note: In root directory, iMuz would automatically build following folders: _SYS, \ENCODE, \FIRMWARE, \PLAYLIST, \TEXTFILE, \USB DATA, \VOICE RECORD. Firmware update files are preserved in "\FIRMWARE", play-lists in "\PLAYLIST", FM and LINE-IN recording files in "\ENCODE", MIC recording files in "\VOICE RECORD" and others is system folders.

3.1.2 HOLD Switch

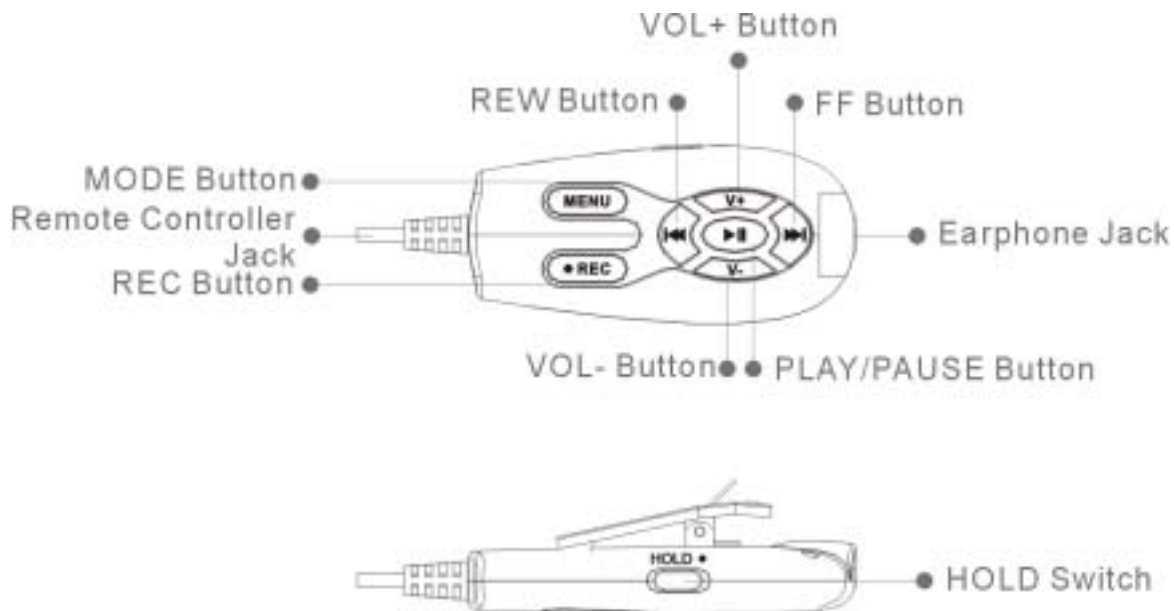
This function is used to prevent the buttons from being accidentally operated when you carry iMuz. To lock all buttons please simply push the HOLD switch to the direction of the dot marked above it, an icon appears on the "Lock" area of the LCD and no buttons will be able to operate. To release the hold function, please push the HOLD switch to the opposite direction.

3.1.3 Reset

You need press RESET hole on the back of iMuz through a long acicular object to reboot system, when iMuz has no any response and you can not still solve the problem in referring to FAQ. You need restart iMuz after rebooting, and all files stored in iMuz would lose, so please firstly make sure whether your iMuz has no any response because of battery insufficiency or wrong operation.

3.2 Remote Controller

3.2.1 Name of Parts



3.2.2 Connecting

Connect Remote Controller with Earphone/Remote Controller Jack of iMuz, and Earphone with Earphone Jack of Remote Controller.



3.2.3 Usage

The definition of buttons on Remote Controller are same as mainframe except holding PLAY/PAUSE button to turn power on. Please refer to the foregoing description for details.

The HOLD switch on Remote Controller can lock the buttons on Remote Controller, and no icon appears on the “Lock” area of the LCD.

3.3 Switching Mode

Enter mode window through holding **MODE** button in power on status.

You can select MUSIC, RECORD, LIST, RADIO, SEARCH or SETUP. (Please refer to the description of corresponding chapter for the each mode details)



Press VOL+ / VOL - button to select the mode you want to operate after entering the mode window.

- Press PLAY/PAUSE / FF button to enter your selected mode.
- Press **MODE** / REW button to return to previous window.
- Hold **MODE** button to return to the mode window.

4. Mode Operation

4.1 MUSIC Mode

4.1.1 Entering MUSIC Mode

Enter browse status of MUSIC mode automatically after iMuz power on. iMuz would automatically play the track which is playing before power off last time if you set “AUTO PLAY”. (Please refer to “4.6.7 SYSTEM” for details)

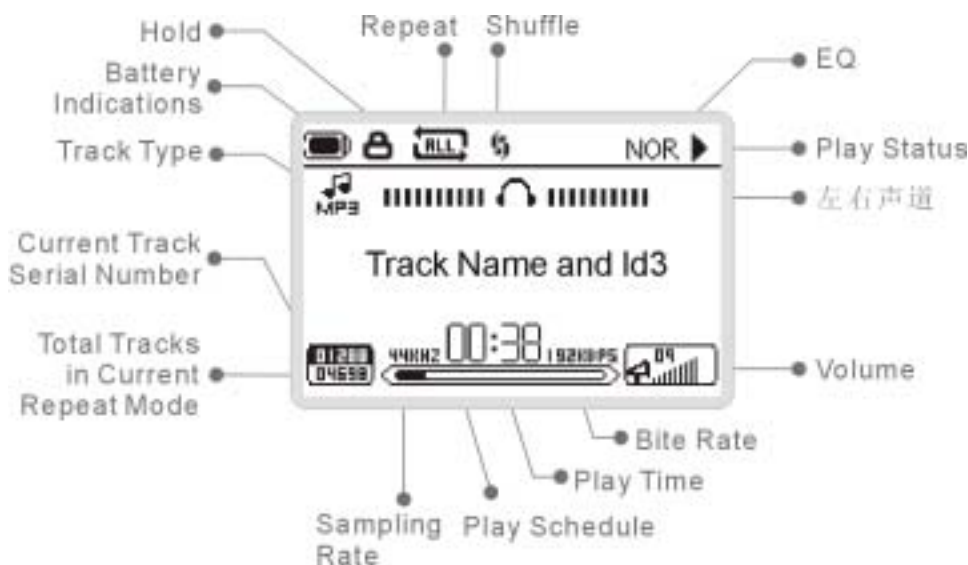


Please hold **MODE** button to enter mode window if iMuz is in status of other mode, then press VOL+ / VOL- button to select MUSIC mode, and PLAY/PAUSE button to play.

You can browse and play tracks, and add the playing track into BMK play-list.

4.1.2 LCD Display

When playing track, the LCD displays as following:



4.1.3 Playing Track

- Press PLAY/PAUSE button to play after selected a track in playing or browsing status.
- Press PLAY/PAUSE button to pause or resume track. iMuz would enter stop status when the pause time arrived 3 minutes.
- Hold FF / REW button to fast forward or rewind the track in playing status.
- Press FF / REW button to select previous/next track in playing/pause status.

4.1.4 Adjusting Volume

Press VOL+ / VOL- button to adjust volume in playing/pause status. The volume level is 0~12, the volume level would add/reduce 1 level when each pressed button, the value of mute is 0.

4.1.5 BMK Play-List

BMK play-list is saved in directory \PLAYLIST of iMuz, and you can search or select it to play. (Please refer to “4.3 LIST Mode” for details)

- Press REC button to add the playing or selected tracks into BMK play-list when playing track or browsing file (You can set 100 tracks at best).
- Press REC button again to delete the track from BMK play-list.

4.1.6 Browsing Tracks

Press **MODE** button to enter browse window in play/pause status.

- Press **MODE** / REW button to return to previous directory in browse status, and PLAY/PAUSE / FF button to enter next directory or play the selected track.
- Press VOL+ / VOL- button to select previous/next directory or previous/next track in browsing status.
- Press **MODE** button to return to playing window in root directory of browse status.

4.2 RECORD Mode

4.2.1 Entering RECORD Mode

Please hold **MODE** button to enter mode window if iMuz is in other mode, and press VOL+ / VOL- button to select RECORD mode, then press PLAY/PAUSE button to enter record window.



Directory ENCODE is used to save LINE-IN and FM recorded files, and VOICE RECORD is used to save MIC recorded files.

iMuz can be used to record files through MIC and LINE-IN in RECORD mode, and play recorded files.

Note: Operations of browsing and playing recorded file are same as MUSIC Mode except to add recorded file into BMK play-list. Please refer to “4.1 MUSIC Mode” for details.

4.2.2 MIC Record

Hold REC button to start MIC recording. Please put the MIC near the sound resource to ensure the recording quality.

Please press PLAY/PAUSE button to pause or resume recording, and press REC button to stop recording.



The recording mode of MIC is Mono, and the recorded file is saved as MIC***.mp3 in the VOICE ENCODE folder automatically after record stopped, “***” is the serial number of recorded file.

You can set the bit rate when MIC recording, please refer to “4.6.7 SYSTEM” for details.

4.2.3 LINE-IN Record

Connect the iMuz and earphone of audio/video device or output jack of Line-in with a LINE-IN cable.

- Hold REC button to start LINE-IN recording.
- Please press PLAY/PAUSE button to pause or resume recording.
- Press REC button to stop recording.



The recording mode of LINE-IN and FM is Stereo, and the recorded file is saved as ENC***.mp3 in the ENCODE folder automatically after recording stopped, *** is the serial number of recorded file. (Please refer to “4.4 AUDIO Mode” for FM record details)

You can set bit rate and synchronous recording when LINE-IN recording, please refer to “4.6.7 SYSTEM” for details.

4.3 LIST Mode

4.3.1 Entering LIST Mode

Please hold **MODE** button to enter mode window if iMuz is in other mode, and press VOL+ / VOL- button to select LIST mode, then press PLAY/PAUSE button to enter list window.

iMuz supports M3U and BMK play-list file.

You can use Musicmatch or Winamp that it is downloaded from website freely to make M3U play-list, then copy it to PLAYLIST folder in iMuz through computer, or delete it from PLAYLIST folder. BMK (Bookmark) play-list is made of files added by users while playing track. (Please refer to “4.1 MUSIC Mode” for details of added or

deleted files into/from BMK play-list)



4.3.2 Selecting List

- Press VOL+ / VOL- button to select previous/next play-list.
- Press PLAY/PAUSE / FF button to open a play-list.
- Press VOL+ / VOL- button again to select track after opened a play-list.

4.3.3 Playing List

- Press PLAY/PAUSE / FF button to play after selected track, then iMuz would play the tracks according to order of the play-list. Please refer to “4.1 MUSIC Mode” for the details.
- Press **MODE** / REW button to return to the previous menu.

4.4 RADIO Mode

4.4.1 Entering RADIO Mode

Please hold **MODE** button to enter mode window if iMuz is in other mode, and press VOL+ / VOL- button to select RADIO mode, then press PLAY/PAUSE button to enter radio window.



You can listen to and record FM program in AUDIO mode.



4.4.2 Listening FM

iMuz start to receive FM program after entered AUDIO mode.

During reception of a radio:

- Press VOL+ / VOL- button to adjust volume.
- Press FF / REW button to adjust frequency, the frequency changes by 0.1MHZ.
- Press **MODE** button or hold FF / REW button to progress automatic searching channel. iMuz would stop searching and play automatically after found a channel.
- Press PLAY/PAUSE button to set preset channel, and press FF / REW to select a preset channel. i

4.4.2 Preset Channel

Muz can save 20 preset channels.

- Press REC button after selected the channel, preset window would appear in LCD, and the number of channel twinkles.
- Press FF / REW button to set the number between 1 and 20, then press PLAY/PAUSE button to save, and the number stops twinkling.
- Please press PLAY/PAUSE button to exit preset channel after saved the channel.

4.4.3 FM Recording

Hold REC button to record the receiving program synchronously during reception of a radio.

- Press PLAY/PAUSE button to pause or resume recording.
- Press REC button to stop recording.



- The recorded file is saved as ENC***.mp3 in the ENCODE folder automatically after recording stopped, and *** is the serial number of recorded file.
- The bit rate can be set when recording, please refer to “4.6.7 SYSTEM” for details.
- Please refer to “4.2 RECORD Mode” for playing of FM recording files.

4.5 SEARCH Mode

Please hold **MODE** button to enter mode window if iMuz is in other mode, and press VOL+ / VOL- button to select SEARCH mode, then press PLAY/PAUSE button to enter search window.



iMuz would search the tracks in iMuz afresh after power on every time, and found index. iMuz can saved 5000 files and 10 level directories.

You can search tracks in iMuz accurately through the former three letters of track in SEARCH mode.

- Press FF / REW button to switch the current searching letter.
- Press VOL+ / VOL- button to switch next/previous letter to search after selected letter. The range of searching letter is 0~9 and A~Z.
- Press PLAY/PAUSE button to select the first track in the searching list after all letters are certain.
- Press VOL+ / VOL- button to continue selecting previous/next track.
- Press **MODE** button to search afresh.
- Press PLAY/PAUSE button to play the selected track.
- iMuz enters MUSIC mode after playing track.

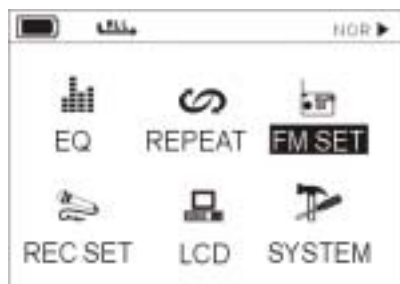
4.6 SETUP Mode

4.6.1 Operation

Please hold **MODE** button to enter mode window if iMuz is in other mode, and press VOL+ / VOL- button to select SETUP mode, then press PLAY/PAUSE button to enter setup window.



You can set EQ, REPEAT, FM SET, REC SET, LCD, SYSTEM in SETUP mode.

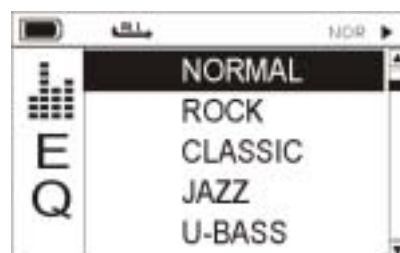


- Press VOL+ / VOL- button to select an item.
- Press PLAY/PAUSE button to enter selected item.
- Press **MODE** / REW button to exit the item.

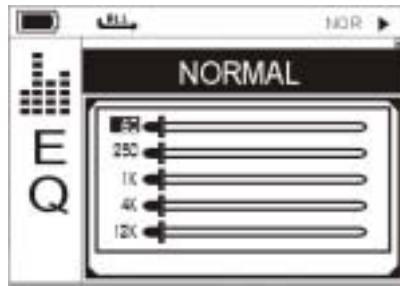
4.6.2 EQ

EQUALIZER use vector arithmetic to extend some frequency by digital manner, the track which people heard is alike spreading from some scene.

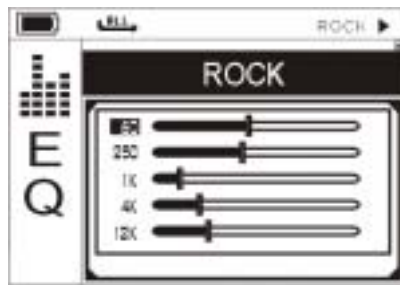
Enter EQ window, you can select the sound mode of music playing as: NORMAL, ROCK, CLASSIC, JAZZ, U-BASS or USER.



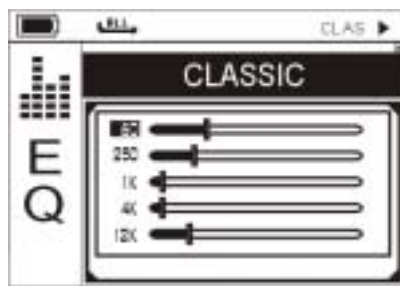
- When selecting NORMAL, the output frequency has no any change.



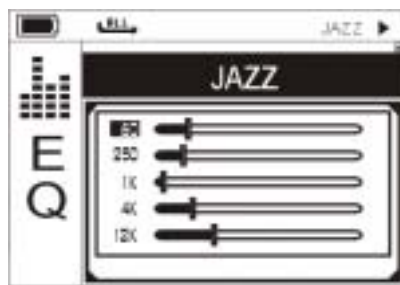
- When selecting ROCK, the setting of output frequency is the following:



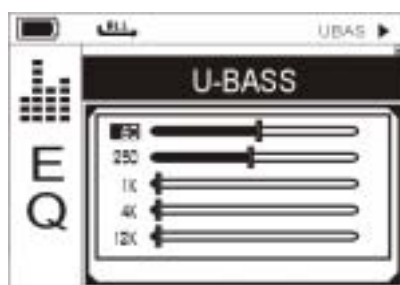
- When selecting CLASSIC, the setting of output frequency is the following:



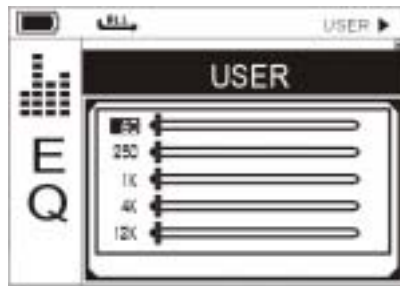
- When selecting JAZZ, the setting of output frequency is the following:



- When selecting U-BASS, the setting of output frequency is the following:

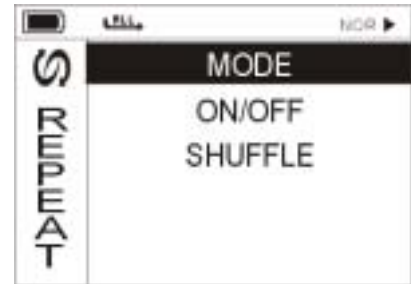


- When selecting USER, press VOL+ / VOL- button to set each item according to your fondness, press PLAY/PAUSE / FF to switch frequency, and **MODE** / REW to exit.



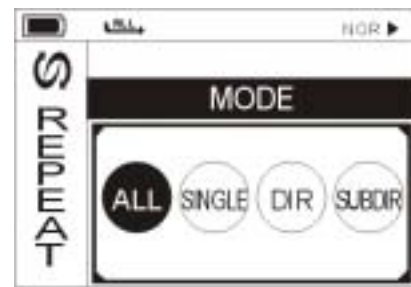
4.6.3 REPEAT

Enter REPEAT window, you can select MODE, ON/OFF or SHUFFLE.



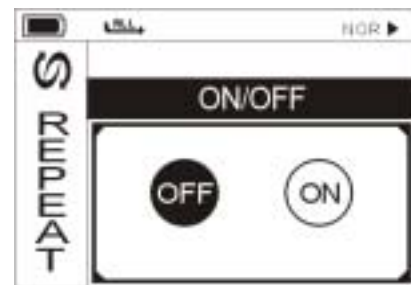
- Select MODE, then press VOL+ / VOL- button to set the range of playing track.

ALL: Play all tracks in iMuz;
 SINGLE: Play one track;
 DIR: Play all tracks in a folder;
 SUB DIR: Play all tracks in the folder and subfolders.



- Select ON/OFF, press VOL+ / VOL- button to set whether or not to repeat tracks within the boundaries.

OFF: iMuz returns to stop status after playing all tracks in the boundary;
 ON: iMuz play all tracks in the boundary repeatedly.



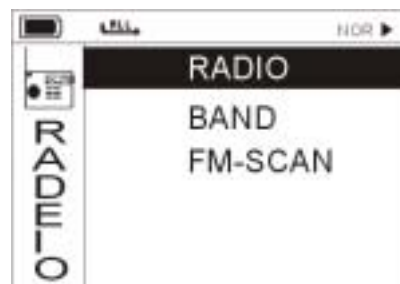
- Select SHUFFLE, press VOL+ / VOL- button to set whether or not to play tracks randomly within the boundaries.

OFF: All tracks in the boundary are played in original order of iMuz;
 ON: All tracks in the boundary are played in random order.



4.6.4 FM SET

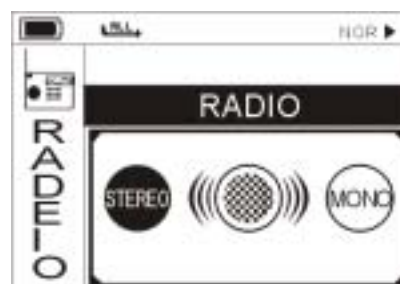
Enter FM SET window, you can select the RADIO MODE, FM BAND MODE or SENSITIVITY.



- Press VOL+ / VOL- button to set the output signal as STEREO or MONO in RADIO MODE.

STEREO: The output of frequency module is stereo signal;

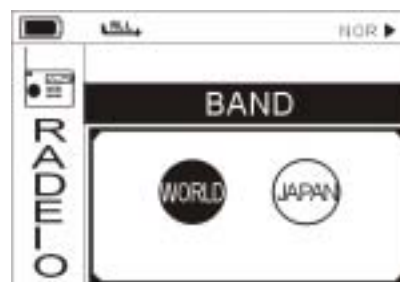
MONO: The output of frequency module is mono signal.



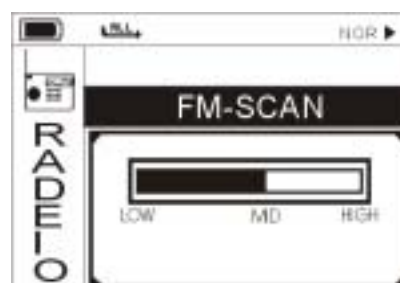
- Press "VOL+" / "VOL-" button to set the FM band mode as WORLD or JAPAN in FM BAND MODE.

JAPAN: The reception band is 76~108MHZ;

WORLD: The reception band is 87.5~108MHZ.

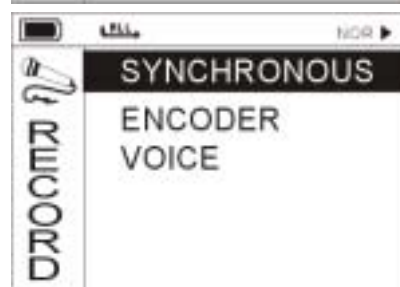


- Press "VOL+" / "VOL-" button to set the SENSITIVITY as LOW, MID or HIGH when automatic searching station.



4.6.5 REC SET

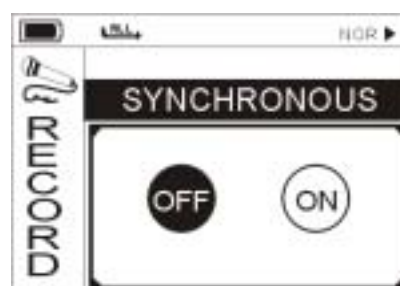
Enter REC SET, you can set SYNCHRONOUS of LINE-IN recording, and bit rate of each recording status.



- Press "VOL+" / "VOL-" button to set whether or not to record synchronously in LINE-IN recording.

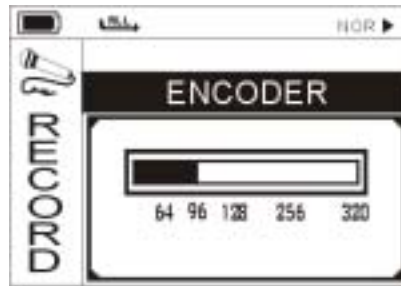
OFF: The input signal are recorded into one and the same file when recording continuously;

ON: iMuz would stops recording and make a new file to start another record when the input signal has whisht interval over 3 seconds.



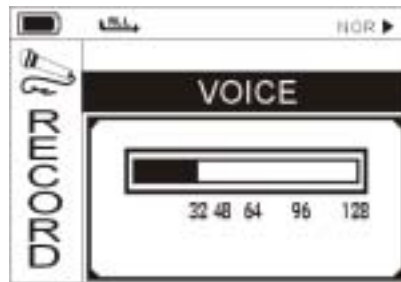
- Press “VOL+” / “VOL-“ button to set bit rate of LINE-IN and FM record in ENCODER.

You can select 64, 96, 128, 256 or 320Kbps.



- Press “VOL+” / “VOL-“ button to set bit rate of MIC record in VOICE.

You can select 32, 48, 64, 96 or 128Kbps.

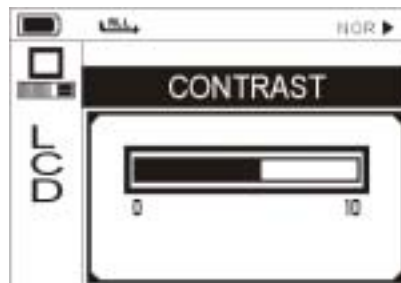
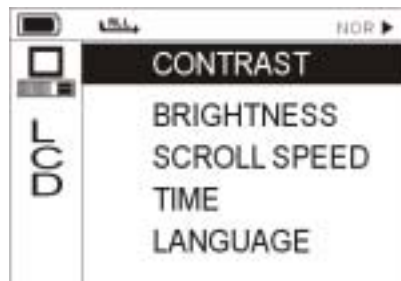


4.6.6 LCD

Enter LCD, you can set contrast of LCD, backlight time, scroll speed of ID3, display mode of playing time and language of menu or ID3.

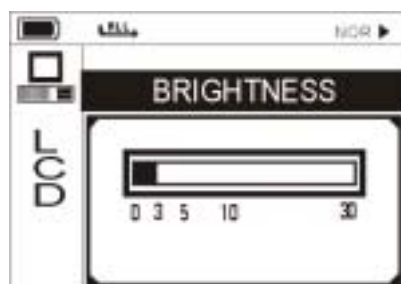
- Press “VOL+” / “VOL-“ button to set contrast of LCD in CONTRAST.

You can select a level between 0 and 10.



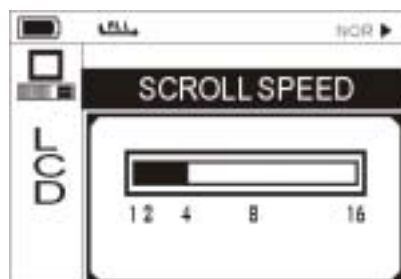
- Press “VOL+” / “VOL-“ button to set backlight time of LCD in BACKLIGHT.

You can select: 0, 3, 5, 10, 30 seconds, and there is no backlight when you select 0.



- Press “VOL+” / “VOL-“ button to set scroll speed of track name and ID3 in SCROLL SPEED.

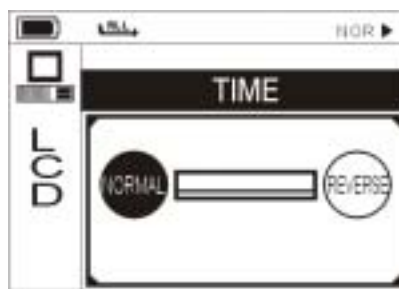
You can select 1, 2, 4, 8 or 16 dot pixels/sec.



- Press “VOL+” / “VOL-“ button to set display time as normal or **reverse** time when playing track in TIME.

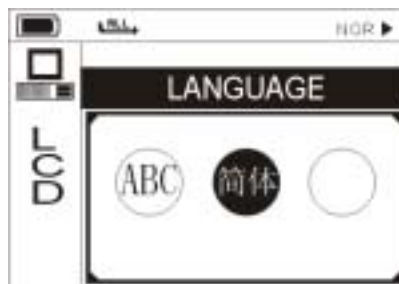
NORMAL: The played time of track;

REVERSE: The spare time of track.



- Press “VOL+” / “VOL-“ button to set language of menu and ID3 as ABC, 简体 or 繁體 in LANGUAGE.

ABC: English; 简体 : Simplified Chinese; 繁體:Traditional Chinese.



4.6.7 SYSTEM

Enter SYSTEM, you can set automatic playing when power on, automatic power off, fast charge, bass boost, treble boost, 3D sound when playing, initializing system or checking system information.

- Press “VOL+” / “VOL-“ button to set whether or not to play track automatically after power on in AUTO PLAY.

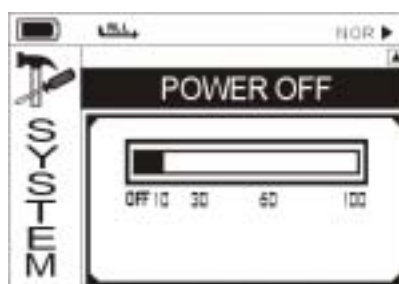
OFF: Enter browse status of MUSIC mode after power on, and press “Play/Pause” button to play track;

ON: Enter browse status of MUSIC mode after power on , and play track that it is playing before power off last time automatically.



- Press “VOL+” / “VOL-“ button to set whether or not to turn power off automatically when iMuz enters pause or stop status period of time in POWER OFF.

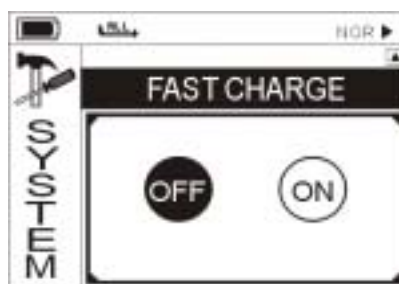
You can select OFF, or 10, 30, 60 or 100 seconds; iMuz can not turn power off automatically when you select OFF.



- Press “VOL+” / “VOL-“ button to set whether or not to adopt fast mode to charge for battery in FAST CHARGE.

OFF: The battery charge needs about 8 hours in normal;

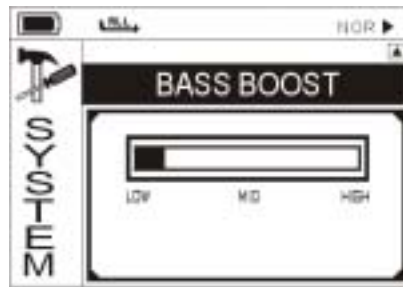
ON: The battery charge only needs 3~4 hours in fast



charge.

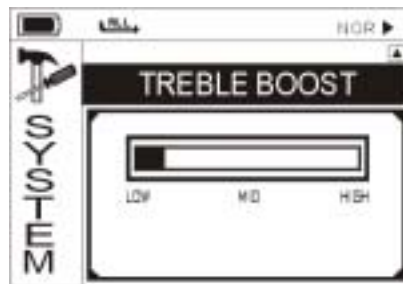
- Press “VOL+” / “VOL-“ button to set the effect of which bass of output audio are boosted partly when iMuz playing track and recording files in BASS BOOST.

You can select LOW, MID or HIGH.



- Press “VOL+” / “VOL-“ button to set the effect of which treble of output audio are boosted partly when iMuz playing track and recording files in TREBLE BOOST.

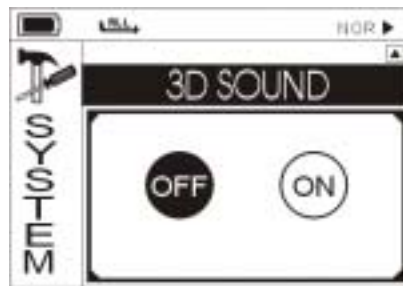
You can select LOW, MID or HIGH.



- Press “VOL+” / “VOL-“ button to set whether or not to use 3D sound for output audio when iMuz playing track and recording files in 3D SOUND.

OFF: Close 3D sound;

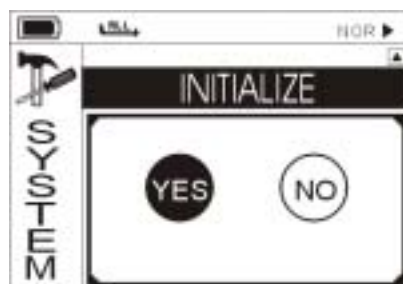
ON: Unseal 3D sound.



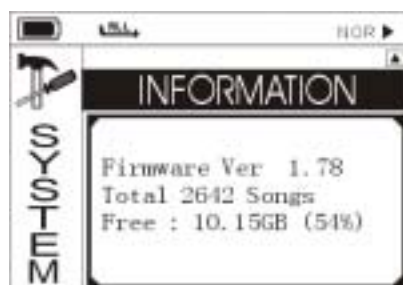
- Press “VOL+” / “VOL-“ button to select whether or not to revert all parameters in SETUP to initialization of leaving factory, the language of menu is English, in INITIALIZE.

NO: Not to initialize iMuz ;

YES: To initialize iMuz.



- Press “VOL+” / “VOL-“ button to check software version, capacity, and tracks total of iMuz in INFORMATION.



5. Others

5.1 Firmware Update

- 1) Please access Netac website: <http://www.netac.com.cn>

To download the Firmware update program of iMuz to update firmware of iMuz.

- 2) Copy the firmware update program which download from website into directory \FIRMWARE of iMuz, and disconnect iMuz from computer safely.

- 3) iMuz would update firmware automatically when power on again. Please do not operate for iMuz during update.



- 4) iMuz would delete firmware file in directory \FIRMWARE and turn power off automatically when update is over. Then iMuz begins to run new firmware program when iMuz turns power on again.

5.2 FAQ

If your iMuz can not work normally please check it as following. Should any problem persist, consult Netac Customer Service.

| Symptom | Remedy | Explanation |
|--|--|--|
| iMuz dose not power on. | The battery power is lack. | Charge for iMuz I time. |
| | The "Hold" button is ON. | Set the "Hold" button is OFF. |
| Unable to hear any sound when playing. | The volume is so small. | Augment volume. |
| | Earphone is connected badly. | Connect earphone again. |
| The buttons is of no effect. | The "Hold" button is ON. | Set the "Hold" button is OFF. |
| Unable to connect to computer. | The USB Cable is not connected. MP3 Player. | Please connect the USB Cable correctly again. |
| | Driver has not been installed on Windows 98. | Please refer to "Driver Installation". |
| | iMuz is power off. | Please power on and connect iMuz to computer. |
| Unable to download files. | iMuz is error. | Check the system setup whether or not accord with requirement. |
| | | Format iMuz and re-download files. |
| Cannot record files | The available memory space in iMuz may be insufficient. | Please delete some files first. |
| | The amount of files stored in iMuz may be reach the maximum of the system. | |

5.3 Contact Netac

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info@netac.com (Feed back)